SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A DYNAMICALLY CONFIGURABLE VOICE PORTAL

5   **ABSTRACT**

A system, method and computer program product are disclosed for dynamically

configuring a speech recognition portal. A session with a user is conducted utilizing a

speech recognition portal which provides access to a network during the session.

10   Utterances are received from the user during the session via the speech recognition portal.

A speech recognition process is performed on the utterances to interpret the utterances.

During the session, one or more aspects of the speech recognition portal are dynamically

configured.